



BELIZE ELECTRICITY LIMITED

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BEL Prepares for Approaching Tropical Storm Sara

Our teams at Belize Electricity Limited (BEL) are preparing for the approach of Tropical Storm Sara. The center of the storm is likely to make landfall over the southern part of Belize within 48 hours. BEL is monitoring the weather closely and taking all necessary measures to maintain continuous, safe, and reliable service to our Customers, where possible. Our teams, resources, and equipment have been mobilized to ensure that we are prepared to assess and recover from any impacts of the approaching storm.

During heavy rains and strong winds, lightning or nearby tree branches often come in contact with power lines, resulting in outages. In these circumstances, protection devices on the power system activate automatically as a safety mechanism, causing intermittent outages to protect both the power supply system and Customers' equipment.

In the event there is a loss of power supply due to damage from Tropical Storm Sara, we will dispatch our teams to conduct repairs and restore power as soon as the **“All Clear” is given and it is safe for them to do so**. Our teams cannot work on power lines in adverse weather or under conditions that are unsafe for them.

Additionally, there may be a need to disconnect the power supply in areas where there are potential hazards in order to safeguard lives.

Please report any fallen or damaged power lines to BEL by calling our toll-free number **0.800.BEL.CARE** or **0.800.235.2273** or message us on Facebook. We will also be providing updates and safety guidelines via our BEL 24-7 App, SMS, Facebook and Instagram pages, and on radio and television.

We ask for your patience if our phone lines and communication channels become busy during emergencies while our teams respond to reports and queries from our Customers.

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